

GROUP RESERVATION TERMS AND CANCELLATION POLICY

Group packages

From May to September the minimum group size for offers and invoicing is 5 people. From October to April these group reservation terms apply to groups of 15 people and more. A list of names of the group together with their allergies and special diets must be submitted no later than 10 days prior to the scheduled arrival. If the group size changes after this, the customer will be charged the headcount submitted earlier. We reserve the right of price changes.

Individual room reservations

An individual room reservation may be cancelled free of charge 48 hours prior to the scheduled arrival. The cancellation must be conducted by phone or by e-mail in such manner that the accommodation facility receives the information within the cancellation deadline. The accommodation facility has the right to charge the customer for the full price of the reservation in case it is not cancelled by the deadline. The full price is also charged in case of a no-show.

Corporate and group reservations as well as reservations of other services such as food or conference services

Cancellation over 21 days prior to the arrival – free of charge

Cancellation 7-21 days prior to the arrival – the charge is 25 % of the reservation price

Cancellation 3-7 days prior to the arrival – the charge is 50 % of the reservation price

Cancellation 0-3 days prior to the arrival – the reservation is charged in full

We reserve the right to apply commonly utilized cancellation terms and other travel organizer's terms.

We kindly ask you to check your booking confirmation and in case you find it incomplete or incorrect, please contact us immediately. Otherwise we presume the confirmation to be accurate.

Contact

Visit Seili – Rederi Ab Vitharun

+358 45 246 3707

sales@visitseili.fi